

HSBC
NETWORK SERVICES CENTRE
BANDAR SERI BEGAWAN

CARDHOLDER AFFIDAVIT

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1) I am the holder of the following credit card(s):

Visa Card No : _____

MasterCard No : _____

My supplementary cardholders of the above card (s) are:

(Name of Supplementary Cardholder - if applicable)

(Name of Supplementary Cardholder - if applicable)

2) I am disputing the charges that have been billed to me on the _____ statement of account. (Statement Date - Circle/Highlight disputing charges).

3) I am disputing these charges on the basis that:

(a) Neither I nor the other holders of the said Visa/MasterCard card number listed above had collected or received through mail the said Visa/MasterCard from the Card Products Centre or any of the branches of HSBC.

OR

(b) Neither I nor the other holders of said Visa/MasterCard card number listed above used the said Visa/MasterCard card for these charges;

(c) Neither I nor the other holders of said Visa/MasterCard card number listed above authorized the use of the said Visa/MasterCard card for these charges;

(d) Neither I nor the other holders of the said Visa/MasterCard card number listed above received any benefit of value whatsoever from these charges;

4) I and the other holders of the said Visa/MasterCard card number had the cards in my/our possession on the dates of the suspected fraudulent use of the Visa/MasterCard card.

5) I am destroying/have destroyed the Visa/MasterCard card on

(Date destroyed)

OR/AND

I am returning/have returned the Visa/MasterCard card, cut into pieces, to your office on

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(Date returned)

6) I hereby declare that the above information is true and accurate.

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(Signature of Main Cardholder)

(Signature of Supplementary Cardholder)

(Name of Main Cardholder)

(Address)

(Contact No)

(Date)