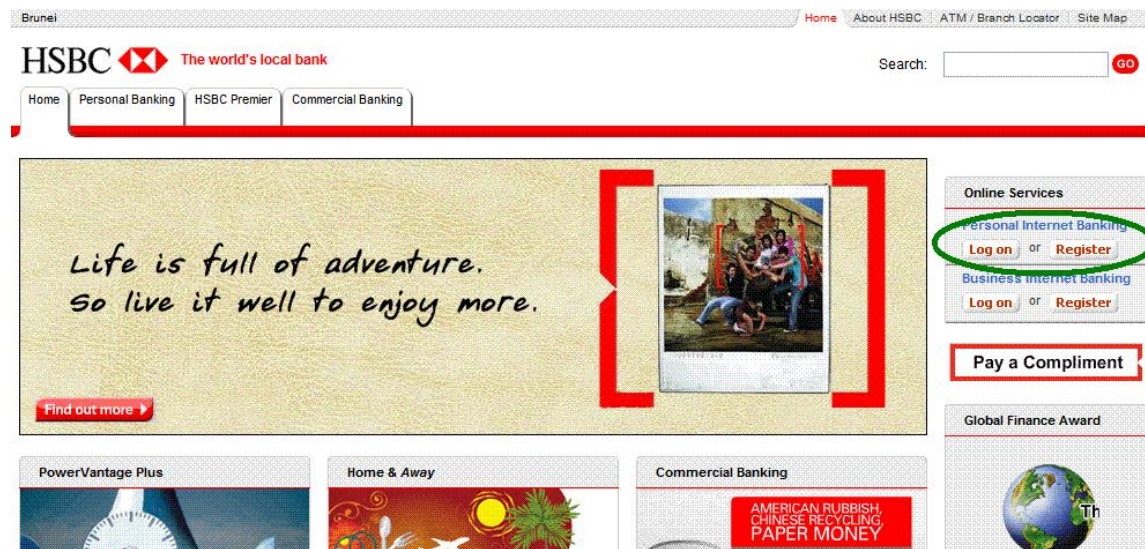


# HSBC Online Bill Payments

## a) Pre-requisite: Registering for Internet Banking

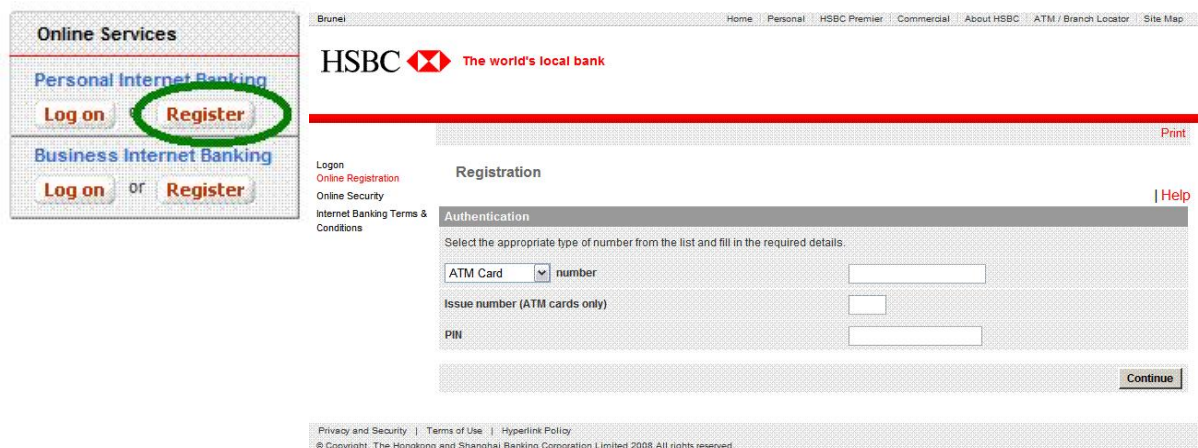
How do I make a bill payment online?

To begin with, you must first be registered to HSBC's internet banking services. Simply visit [www.hsbc.com.bn](http://www.hsbc.com.bn) and click on either 'Register' or 'Logon'



## How do I register for Internet Banking?

You can register with your HSBC ATM card, credit card or PhoneBanking number. Then, fill in your details along with an Internet Banking ID and password of your choice.



Once you have accepted the Terms and Conditions, a message will advise you that the HSBC Security Device will be sent to the address that you have registered with the bank.


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## b) Pre-requisite: Activating your security device

Logon by entering your 'Username' and click 'Continue', you will be directed to a page to set up your online password reset.

On the Token Activation setup screen, enter your serial number as listed on the back of the security device. The grey button on the device will generate a 6-digit security code, which you enter as part of the activation process. Click 'continue' to activate your device.

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[Print](#)


**Update Security Information**

[Help](#)


**Token Activation Setup**

Please enter your serial number and security code to activate your token.

Serial number:

 serial number

Security code:

 security code

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### c) Pre-requisite: Setting up 3<sup>rd</sup> party payments

Your accounts need to be set up to allow 3<sup>rd</sup> party transfers. Click 'Download Forms' and download a copy of the 'Internet Banking Transfers Limit Form'.

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A financially secured life is an empowered life. Find out more

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Personal Internet Banking Log on or Register  
Business Internet Banking Log on or Register

We're here to help

Global Finance Award  
Best Consumer Internet Bank

Quick Links  
Foreign Exchange Rates  
ATM/Branch Locator  
Download Forms

PowerVantage Plus See the Plus side of things

Home & Away Travelling the world with local privileges

Commercial Banking  
FAVELA CHIC TAKES VIETNAM  
Vietnam is the home of T-shirt making, yet the hottest-selling T-shirt in Ho Chi Minh this year comes from Rio de Janeiro.

What's new!  
Inflation-linked Bond Fund  
Bill Payment  
Online Password Reset  
Transaction Rewards Program  
Home & Away  
PhoneBanking

Marketing  
Bill Payment  
Car Loan  
Computer Loan  
Home Loan  
Personal Loan  
Headstart

Mobile Banking  
Mobile Banking Services Request Form  
Mobile Banking Leaflet

online@hsbc  
Internet Banking Transfer Limits Setup Form  
Internet Banking Leaflet  
HSBC Pre-defined Payee Account Instruction Form  
HSBC Premier Pre-defined Payee Account Instruction Form

PhoneBanking  
PhoneBanking Leaflet

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Complete and sign the form. Visit any of our Personal Bankers in our HSBC branches to activate your transfer limits.

## How to make a Bill Payment

### Log on to Internet Banking

To log on to internet banking, visit [www.hsbc.com.bn](http://www.hsbc.com.bn) and click on the 'Log on' button.



Welcome to online@hsbc

[| Help](#)

Username/Internet Banking ID

Please enter your Username/Internet Banking ID:

Continue

Cancel

Enter your internet banking ID, then click 'Continue'. A new page will appear and prompt for your password and 6-digit security device number.

Brunel

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### Security Information

[| Help](#)

You are USER01. Please [click here](#) to logon as another user.

#### Enter Existing Password

Enter your password:

[\(Forgotten your password?\)](#)

#### Enter security code

Please enter your security code from the security token

Security code



Continue

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## Adding a new payee


When you add a payee, you are registering your customer details with the merchant ensuring that merchant always receives your payments. This is a one-time setup procedure. For accuracy purposes, please also ensure you have your bill with you.

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 No new messages [Print](#)

### Add Payee

[Help](#)

Merchant	
Merchant name:	DSTCOM SDN BHD
Account number:	<input type="text" value="12345678"/>


[Add](#)

- Accounts
- Pay bills
  - Pay multiple bills
  - Pay a bill
  - Add payee
  - Maintain payee list
  - Payment history
  - Future payments
- Transfers
- Rates enquiry
- Services
- Statements / Advices
- Alert services

## Paying your bills

To pay your bills, click 'Pay bills', and then 'Pay a bill' from the left hand navigation menu.

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**No new messages** [Print](#)

**Pay a Bill** [Help](#)

**Daily Payment Limits**  
**Bill Payment = BND 10,000.00**

For enquiries on transfer limits, please refer to our [Help](#) section.

Note: To ensure sufficient time for your billing merchant to process your bill, it is recommended that you effect your payment 2 working days in advance of the payment due date. Please see our [FAQs](#) sections for more details.

**From and to**

From account: 001 - 123456 - 001 BND CUA INTEREST BI [Check balance](#)


001 - 123456 - 001 BND CUA INTEREST BEARING


Pay to: DSTCOM SDN BHD 12345678  
DSTCOM SDN BHD 12345678

**Payment**

Amount: Brunei Dollar

**Date and frequency**

Pay now  
 Pay later:  
Future date: DDMMYYYY 

Set up recurring payment:  
Start from: DDMMYYYY 

Frequency: Weekly  
Number of payments:   
Amount of last payment:

**Details**

For your account:

[Pay](#)

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**From account:** Select the account you want to pay from

**Pay to:** Select the merchant you are paying, i.e. The Royal Brunei Yacht Club

**Payment:** Enter your payment amount.

**Date and frequency:** You can select the pay now option to immediately pay your bill

**For your account:** This information will be saved and visible in your monthly statements

Click on 'Pay'.

Verify your payment details and click 'Confirm' to approve the payment.

Your payment has been completed.